

After you have downloaded ActivInspire, you will need to fill in the registration window that opens the first time you launch the software. You must include the district name, your name and your new ActivInspire serial number. To obtain this number, follow the steps listed below.

### **How to Get Your ActivInspire Serial Number**

1. Open ActivStudio.
2. Go to Main Menu > Help> About ActivStudio
3. Your serial number is in the window that appears, under “Licensed to:”
4. Write it down.
5. Go to [www.prometheanplanet.com](http://www.prometheanplanet.com)
6. Create an account or sign-in to your existing account on the right side of the home page.
7. Click on the Support tab. Then, click ActivInspire in the window.
8. Click “Download ActivInspire” in the middle of the page.
9. Choose “US English” on the Welcome page that opens.
10. Scroll to the bottom of the screen that appears. Find, “Serial Format”
11. Select the barrel button next to “Software Serial Number” if it is not already selected.
12. Enter the serial number from ActivStudio that you wrote down in step 4.
13. Click Validate.
14. Promethean will email you a new ActivInspire serial number to the email address that you used when you created your Promethean account.